



CAREER OPPORTUNITY

Member Service Officer

You have the opportunity on the frontline to get to know our members and make a difference everyday through processing transactions; determining needs, making suggestions and referrals for financial products and services.

Are you?

- Welcoming and friendly with superior customer service skills
- Outgoing and self-motivated with strong work ethic
- Dependable and adaptable
- A critical thinker with exceptional problem-solving ability
- A team player with strong communication skills
- Proven accuracy and high attention to detail

You will...

- Pro-actively identify members' financial needs; suggest appropriate product and services and refer members to other departments
- Adapt to the changing needs of our members and organization
- Ensure accuracy and efficiency of day-to-day operations (data entry, processing paperwork, cash balancing)
- Provide exceptional service to current and prospective members

Salary and Benefits

- Competitive wage & benefit package
- Incentive bonus program
- Educational and personal development opportunities to help you grow in your role

For further details contact:

Christa Grocock - Manager, Member Experience
Email: CGrocock@vermilioncu.com

